

**CUSTOMER SERVICE**

1-800-DIAL-DWP (342-5397)  
Monday-Friday: 7 a.m. - 7 p.m.  
Saturday: 7 a.m. - 2 p.m.  
Sunday and holidays: Closed  
Available 24/7 for emergency & outage calls

**Paying Your Bill**



**AUTOMATIC PAYMENT**

Automatically pay from your checking, savings or credit card by logging in at [www.ladwp.com/billpay](http://www.ladwp.com/billpay)



**ONLINE**

Pay from your checking, savings or credit card any time by logging in at [www.ladwp.com/myaccount](http://www.ladwp.com/myaccount)



**BY PHONE**

Pay from your checking, savings or credit card any time by calling 1-877-MYPAYDWP (1-877-697-2939)



**BY MAIL**

Place your payment stub and your check or money order in the envelope provided with the bill.



**IN PERSON**

Pay at any Customer Service Center. Locations are listed on the back of your payment stub and at [www.ladwp.com/servicecenters](http://www.ladwp.com/servicecenters)

**LADWP Online Marketplace**



- ▶ Energy Efficient Brands
- ▶ Fast Rebates!

Shop NOW ▶ [ladwp.enervee.com](http://ladwp.enervee.com)



PLEASE KEEP THIS PORTION FOR YOUR RECORDS. IF PAYING IN PERSON, BRING ENTIRE BILL TO CUSTOMER SERVICE CENTER.

BARBARA RAUSCH, 1039 N BONNIE BRAE ST, LOS ANGELES, CA 90026

*Pd. V#1227*  
*11/15/18*

**Account Summary**

Previous Account Balance		\$ 1,303.30
Payment Received 9/18/18	<i>Thank you</i>	-1,303.30
New Charges		+ 4,420.62
<b>Total Amount Due</b>		<b>\$ 4,420.62</b>

**Summary of New Charges**

*Details on following pages.*

Los Angeles Department of Water and Power Charges			
 800-342-5397	Electric Charges	8/25/18 - 10/25/18	8,915 kWh \$1,830.85
	Water Charges	8/25/18 - 10/25/18	227 HCF \$1,487.68
<b>Total LADWP Charges</b>			<b>\$ 3,318.53</b>

LADWP provides billing services for the Bureau of Sanitation. All money collected for the services listed in the City of Los Angeles Bureau of Sanitation Charges section is forwarded to them.

City of Los Angeles Bureau of Sanitation Charges			
 800-773-2489	Sewer Charges	8/25/18 - 10/25/18	\$1,084.57
	Solid Waste Charges	8/27/18 - 10/26/18	\$17.52
<b>Total Sanitation Charges</b>			<b>\$ 1,102.09</b>

**Total New Charges \$ 4,420.62**

*OIL to pay*  
*(Signature)*

State Energy Surcharge - 61 days	8,915 kWh x \$0.00029/kWh	2.59
<b>Total Electric Charges</b>		<b>\$ 1,830.85</b>

**Green Power for a Green LA**—LADWP's Green Power program replaces electricity from polluting power plants with energy generated from renewable resources. To learn more and sign up, visit [www.ladwp.com/greenpower](http://www.ladwp.com/greenpower)